



Headquartered in Helena, Mountain-Pacific Quality Health has served Montana since 1973 with a goal that is simple yet challenging: To ensure every patient gets the best quality of care at the right time every time.

Under a federal contract with the Centers for Medicare & Medicaid Services, Mountain-Pacific is one of 14 Quality Innovation Network-Quality Improvement Organizations in the nation whose ultimate goals are to **increase access to high quality health care that is affordable, safe and of value to the patients we serve.**

Under this contract, we partner with health care providers, practitioners, stakeholders and patients on a variety of quality improvement initiatives that

- make care safer by reducing harm caused in the delivery of health care;
- achieve better care, better population health through effective prevention and treatment of chronic diseases;
- lower health care costs, by eliminating waste and identify and eliminate inefficiencies within the health care system.

We also provide technical assistance and support to physician practices, so they can use electronic health records to coordinate preventive services and related quality measures.

Mountain-Pacific brings national initiatives to the local level to achieve better individual patient care, better population health and lower medical costs through education and adoption of best practices for providing quality care.

Mountain-Pacific supports quality data reporting, as physician practices, hospitals, ambulatory surgical centers and critical access hospitals work to improve quality and efficiency of care. We provide outreach and education about CMS hospital and physician value-based payment programs, quality reporting programs and other quality incentive payment programs.

Mountain-Pacific holds Medicaid contracts through the Montana Department of Public Health and Human Services to review cases in a dedicated effort to make certain **each Medicaid client gets his or her needs met in the most appropriate, cost-effective setting, and using the most appropriate medical service, equipment and supplies.**

The services we provide under our Medicaid utilization review and pharmacy contracts vary, from drug utilization review and drug prior authorization to prior authorization of medical procedures, equipment, and home and nursing facility screening assessments. We also provide transportation reviews, which ensure Medicaid members can get to their medical appointments using the most appropriate and cost-effective means.

Mountain-Pacific strives to be a recognized leader for driving innovation in health care.

Clinical best practices and expertise are no longer sufficient to successfully compel quality improvement and improved outcomes. Clinical quality improvement today requires both clinical and health information technology (HIT) expertise. Our

Health Transformation Services **help drive data-driven practices into health care settings where both providers and patients can benefit.** We provide outreach and education, independently and in partnership with other stakeholders, about CMS hospital and physician value-based payment programs, quality reporting programs and other quality incentive payment programs.