



Montana Healthcare Programs Provider Notice

May 10, 2024

Effective January 1, 2024

Critical Access Hospital, Inpatient Hospital, Labs, Mid-Level, Outpatient Hospital, and Physician Providers

Ordering Genetic Lab Tests from Assurex Health

Effective January 1, 2024, when ordering the genetic lab codes listed below from Assurex Health, replace these codes with the proprietary code 0345U. This is in effect until further notice.

- 81225
- 81226
- 81227
- 81230
- 81291
- 81381
- 81479

Code 0345U requires a prior authorization and requests must be submitted electronically through the Mountain Pacific Quality Health (MPQH) Medicaid Provider Portal (also referred to as the Qualitrac Portal).

Requests that are faxed, mailed, or phoned in will not be accepted. If you do not already have access to Qualitrac, visit the [Medicaid Portal - Home - Mountain-Pacific Quality Health](#) website and select the Document Library button to complete the registration online.

Information on Submitting a Prior Authorization Request

For training on setting up Qualitrac accounts, refer to the [May 2022 – Montana Medicaid: Qualitrac Authorized Official Training](#) located on the MPQH website under the Education and Training button. The slide deck and recorded training will walk you step-by-step through the process.

Once you have access to Qualitrac, refer to the **March 29, 2019 – Provider Training**, starting on slide 15.

Specifically, for 0345U requests, select the following:

- **Review Type:** Health Resource Division
- **Place of Service:** Other Place of Service (Will auto-default.)
- **Type of Service:** Genetic Testing
- **Timing:** Prospective (Should always be submitted prior to the testing being completed.)
- **Personal Representative:** (Leave blank.)
- **Treating Provider:** Assurex Health
- **Ordering Provider:** (The member's primary care provider ordering the testing.)
- **Documentation:** (Must attach all required documentation to support medical necessity and criteria requirements.)

Contact and Website Information

If you have questions, please contact:

- Physician Program Officer, (406) 444-3995 email Stephanie.King@mt.gov
- Hospital Program Officer, (406) 444-7002, email Amanda.Brensdal@mt.gov

For claims questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email [Montana Provider Relations Helpdesk](#).

Visit the [Montana Healthcare Programs Provider Information website](#) to access your provider type page. Choose Resources by Provider Type in the left-hand menu.

Visit the [Contact Us page](#) on the Provider Information website for additional DPHHS contact numbers.