



Montana Healthcare Programs Provider Notice

April 2, 2024

Effective May 12, 2023

Update

Mental Health Centers

Temporary Suspension of Prior Authorization and Continued Stay Review Requirements

Effective retroactively to May 12, 2023, the Department is suspending prior authorization (PA) and continued stay review (CSR) requirements for the following Medicaid services:

- [Behavioral Health Group Home \(BHG\)](#)
- [Program Assertive Community Treatment \(PACT\)](#)
- [Montana Assertive Community Treatment \(MACT\)](#)
- [Community Maintenance Program \(CMP\)](#)

These policies are on the Behavioral Health and Developmental Disabilities (BHDD) Division webpage.

This provider notice will remain in effect until July 1, 2024. Future provider notices will specify steps to follow for resuming prior authorization and continued stay reviews at that time.

All provider and service requirements must be adhered to and are outlined in the [BHDD Medicaid Services Provider Manual for SUD and Adult Mental Health, Effective October 1, 2022.](#)

Contact and Website Information

If you have questions, please contact:

- Tracey Palmerton, Treatment Specialist, BHDD, at (406) 444-3187 or email Tracey.Palmerton@mt.gov
- Ashley Bair, Behavioral Health Section Supervisor, BHDD, at (406) 202-9451 or email Ashley.Bair@mt.gov

For claims questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email [Montana Provider Relations Helpdesk](#).

Visit the [Montana Healthcare Programs Provider Information website](#) to access your provider type page. Choose Resources by Provider Type in the left-hand menu.

Visit the [Contact Us page](#) on the Provider Information website for additional DPHHS contact numbers.