



Montana Healthcare Programs Provider Notice

October 6, 2023

Effective May 12, 2023

Mental Health Centers

Temporary Suspension of Prior Authorizations and Continued Stay Reviews

Effective retroactively to May 12, 2023, the Department of Public Health and Human Services (DPHHS) is suspending prior authorization (PA) and continued stay review (CSR) requirements for the Medicaid services listed. Refer to the specific Behavioral Health and Developmental Disabilities (BHDD) Division policies:

- [Behavioral Health Group Home \(BHG\), BHDD Division Policy No. 445](#)
- [Program Assertive Community Treatment \(PACT\), BHDD Division Policy No. 460](#)
- [Montana Assertive Community Treatment \(MACT\), BHDD Division Policy No. 455](#)
- [Community Maintenance Program \(CMP\), BHDD Division Policy No. 460](#)

This provider notice will remain in effect until March 22, 2024. Future provider notices will specify steps to follow for resuming PAs and CSRs at that time.

All provider and service requirements must be adhered to and are outlined in the [BHDD Medicaid Services Provider Manual for SUD and Adult Mental Health, Effective October 1, 2022](#).

Contact and Website Information

If you have questions, please contact:

- Tracey Palmerton, Treatment Specialist, BHDD Division, at (406) 444-3187 or email Tracey.Palmerton@mt.gov
- Ashley Bair, Behavioral Health Section Supervisor, BHDD Division, at (406) 202-9451 or email Ashley.Bair@mt.gov.

For claims questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email [Montana Provider Relations Helpdesk](#).

Visit the [Montana Healthcare Programs Provider Information website](#) to access your provider type page. Choose Resources by Provider Type in the left-hand menu.

Visit the [Contact Us page](#) on the Provider Information website for additional DPHHS contact numbers.