

Utilization Management and Medical Necessity for ABA Services

February 2022

Agenda: 1.5-hour training

Introductions

Case Examples/Live-Demo (75 min)

- Using Qualitrac
 - Creating a request
- Defining eligibility and medical necessity criteria in Medicaid applied behavior analysis (ABA) manual
 - Specifically focused on extension requests
- Defining required documentation
 - Sample forms
- Reviewing outcome letters
- Open Q&A (15 min)

Introductions

Trainers

- Telligen
 - Jean McClurken, LCSW
- DPHHS
 - Dr. Michelle McCall, Developmental Services Division Psychiatric Consultant
- Mountain-Pacific Quality Health

Attendees

- Name/agency
- Role/profession
- Goal for attending session

Introductions, cont.

Goals/Objectives

Demo the actual portal system that will be used to submit requests for continuation of ABA services



1

Provide examples of required clinical documentation using a relevant case study



Answer questions for provider community

Live Demo

Structure

- Toggling back and forth a bit, between Qualitrac stage environment and slide deck to ensure we hit all points in an engaging and efficient manner.
- Slide deck will be a helpful reference tool after this training and will be provided to all invited to attend this training.

Case Study

Christopher Robin – 10-year-old with PTSD, ODD, ADHD referred for ABA by primary care provider team with support of educators and individualized education plan (IEP). Lives with adoptive family and an older sibling, in 4th grade with no cognitive concerns, but aggressive and disruptive behaviors mostly outside of one-on-one interactions and during transitions leading to negative academic consequences and safety concerns at home. There has been great progress in the last six months in terms of reduction in frequency and severity of behaviors both at home and at school, though family is struggling to adapt new behaviors to novel situations and more time is needed.



Creating the Request in Qualitrac

- Authorized official should have already created user accounts
- Log-in and search for your member
 Add member if not found after three searches
- Add ABA concurrent review

Member Search

Qualitrac					🌣 👻 🔍 👻 🖿	
Dashboard / Task Queue						🗣 <u>Messages</u>
Scheduled Tasks Member Search Cases	Case/Request/Claim Search					
	Please sea	rch for the member by con	pleting one of the	following		
Member ID *	Date Of Birth *		First Name *	Last Name *	Date Of Birth *	
Member ID	MM/DD/YYYY	Search	Christopher	Robin	þ1/01/2012	Search
Scheduled Tasks Member Search	Cases Case/Request/Claim Search	Copyright 2017, 2020 Teiligen. All	Rights Reserved.			
Scheduled lasks Mender Search		e search for the member by	completing one of	the following		
Member ID *	Date Of Birth *		First Name *	Last Name *	Date Of Birth *	
Member ID	MM/DD/YYYY	Search	Christopher	Robin	01/01/2012	Search
Member ID	Last Name F	First Name	Middle Name	Date Of Birth	Gender	
		Member No Try searchin Add M	g again or			
Show 10 v entries		Showing 0 to 0 of 0 e	ntries			Previous Next

Add ABA Review 1 of 2

Qualitrac			0 ×	Q *		0 0
Dashboard / Task Queue / Member Hub				Christophe	<u>r Robin - 0234567</u>	7 <u>89 - 01/01/201</u>
Christopher Robin					View Men	nber Details
• Member ID: 023456789	丛 Date of Birth: 01/01/2012	C Phone Number:			Client: Montan Pacific	a - Mountain
Utilization Management					View Requests	+ Add
Hiding canceled requests. Show						
	No Au	uthorization Requests.				
Assessments			l		View Groups	
Show 10 v entries				Search:		
Name	Date		 Completed By 			÷
	No d	ata available in table				
Showing 0 to 0 of 0 entries					Previou	is Next

Add ABA Review 2 of 2

Qualitrac			o -	Q * 🖿	E 0	0 -
Dashboard / Task Queue / Member Hub / New	w Request		🗪 <u>Message</u>	s 🔺 <u>Christopher Rob</u>	<u>in - 023456789 -</u>	01/01/2012
Left Christopher Robin		Member ID: 023456789		DOB: 01/01/2012		
Se Phone Number:	Client: Montana - Mountain Pacific					
Authorization Request						
Date Request Received *	Review Type *	Place of Service *		Type of Service *		
02/15/2022 04:29 pm	Behavioral Health Outpatient 🗸	Other Place of Service	~			~
Timing *				AMDD CMP AMDD IOP Adol AMDD IOP Adult AMDD MACT AMDD Outpatien CMHB ABA DD CMHB ABA SED	t	
	© Copyright 2017, 2020 Te	alligen. All Rights Reserved.		CMHB ENA Serv CMHB Home Suy CMHB Outpatien CMHB Therapeut	ices oport Services t	
Review Type = E Place of Service	Behavioral Health Oເ e = Other	utpatient				

Defining Criteria in State Manual

			SERVICES	AGENCIES LO	3IN SEARCH MONTANA.GOV	Q,
				LAX ADVALLA		
manuals / Applied Behavior Analysis Services Manual						
COVID-19 Provider Information Provider File Updates and New Provider Information >	Draft Montana Medicaid Applied Behavior Analysis Services Manual Department Policy material is updated periodically, and it is the responsibility of the users to ensure that the policy they are researching or applying has	s the correct effective date for th	eir circumstances.			
<u>Online Services</u> V	If you experience any difficulty opening a section or link from this page, please email the webmaster.					
Resources by Provider Type	How to Search this manual:					
Provider Enrollment	This edition has three search options.					
Montana HELP Plan	 Search the whole manual. Open the Complete Manual pane. From your keyboard press the Ctrl and F keys at the same time. A search box will where denials discussed in the manual. 					
Subscribe to Claim Jumper	Search by Chapter. Open any Chapter tab (for example the "Billing Procedures" tab). From your keyboard press the Ctrl and F keys at the sam will show where denials discussed in just that chapter.		Type in a descriptive or	key word (for exam	ple "Denials". The search bo	×
Sile Search	 Site Search. Search the manual as well as other documents related to a particular search term on the Montana Healthcare Programs Site Speci Prior manuals may be located through the provider website archives. 	fic Search page.				
<u>Site Index</u> .❤	Updated 02/01/2022					
	Complete Draft Montana Medicaid Applied Behavior Analysis Services Manual	~				~
						* •
	Update Log	×				
	Table of Contents	~				~
	Key Contacts and Websites	~				~
	Introduction	~				~
	Definitions and Acronyms	~				~
	Eligibility	~				~
	Clinical Guidelines	~				~
	Covered Services	~				~
	Authorization of Additional Units of Service	~				~
	Forms and Documents	~				~
	Billing Procedures	~				~
	How Payment is Calculated	~			,	^

https://medicaidprovider.mt.gov/manuals/appliedbehavioranalysisserv icesmanual

Search Options

× ^

Eligibility, from the manual

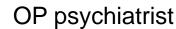
Continuing Eligibility

Any physician, licensed mental health professional, or other qualified healthcare professional may refer a member for the initiation of ABA services under a provisional qualifying diagnosis. However, the Department may only determine a member to be eligible for receipt of continued ABA services after the initial 180 calendar days or the initial authorized units of service are exhausted if:

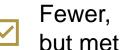
- 1. The member continues to meet the age criteria for initial eligibility.
- 2. The member continues to have a provisional qualifying diagnosis that has been subsequently established as a qualifying diagnosis by one of the qualified healthcare professionals with expertise in the diagnostic area listed below:
 - a. Child and adolescent psychiatrist.
 - b. General psychiatrist with adequate child and adolescent experience.
 - c. Psychiatric mental health nurse practitioner with adequate child and adolescent experience.
 - d. Developmental pediatrician.
 - e. Neuropsychologist or psychologist.
- 3. The Department deems the member eligible through its authorization process.
- 4. Services continue to be deemed medically necessary by the gualified healthcare professional or licensed mental health professional and the
 - OP and providing BCBA wish to continue ABA services BCBA.
- 5. The member continues to meet Functional Impairment Criteria, and this is supported in documentation submitted by the BCBA.

The medical necessity review and authorization process for continued eligibility and receipt of ABA services will occur every 180 calendar days or when the initial or subsequent authorized units of service are exhausted.

The Department may also review the medical necessity of services or items at any time, either before or after payment, in accordance with the provisions of ARM 37.85.410. If the Department determines that services or items were not medically necessary or otherwise in compliance with applicable requirements, the Department may deny payment or may recover any overpayment in accordance with applicable requirements.









Service Requirements, from the manual

11 Essential practice elements:

1. Comprehensive assessment that describes specific levels of behavior at baseline and informs subsequent establishment of treatment goals Service Requirements 2. An emphasis on understanding the current and future value (or social Medicaid ABA services must t importance) of behavior(s) targeted for treatment. 3. A practical focus on establishing small units of behavior that build towards Eligibility Criteria chapter. Ser larger, more significant changes in functioning related to improved health and characteristics, Essential Prac levels of independence. in the Applied Behavior Analy 4. Collection, quantification, and analysis of direct observational data on issued by the BACB and/or th behavioral targets during treatment and follow-up to maximize and maintain progress toward treatment goals. The ABA provider must satisfy 5. Efforts to design, establish, and manage the social and learning Complete a developmen environment(s) to minimize problem behavior(s) and maximize rate of progress toward all goals. potential barriers to prog 6. An approach to the treatment of problem behavior that links the function of assessment, and observ (or the reason for) the behavior to the programmed intervention strategies. 2. Develop an individualize 7. Use of a carefully constructed, individualized and detailed behavior-analytic Treatment of Autism Spe treatment plan that utilizes reinforcement and other behavioral principles and the Council of Autism Se excludes the use of methods or techniques that lack consensus about their 3. Implement direct treatme effectiveness based on evidence in peer-reviewed publications. transition and discharge s. 8. Use of treatment protocols that are implemented repeatedly, frequently, and consistently across environments until discharge criteria are met. The ABA provider must compl 9. An emphasis on ongoing and frequent direct assessment, analysis, and circumstances have precluded adjustments to the treatment plan (by the Behavior Analyst) based on client should submit a written clinica progress as determined by observations and objective data analysis. requirements will be complete cy. 10. Direct support and training of family members and other involved professionals to promote optimal functioning and promote generalization and maintenance of behavioral improvements. 11. A comprehensive infrastructure for supervision of all assessment and treatment by a Behavior Analyst.

ent and as defined in the sistency with ABA core Progress as delineated *lanagers Second Edition*

nt must also identify ing scales, direct

ed Behavior Analysis led by the BACB and/or

n modification, and s.

xtenuating A directing services th the service

Sample Documentation, BIA cont.

- The Behavior Identification Assessment (BIA) is required documentation to be submitted with the request for additional documentation and must be a revised assessment, not the original from the start of treatment. The following elements taken from the Required Document Components Checklist will need to be easily discernible.
- This does not need to be one document, but may be multiple.
- https://medicaidprovider.mt.gov/do cs/ABA/ABAServicesRequiredDoc umentComponentsChecklist02012 022.pdf

Behavior Identification Assessment

Treatment History of ABA

- response and date spans of treatment b. lapses in service and reasons for them
- \checkmark Document

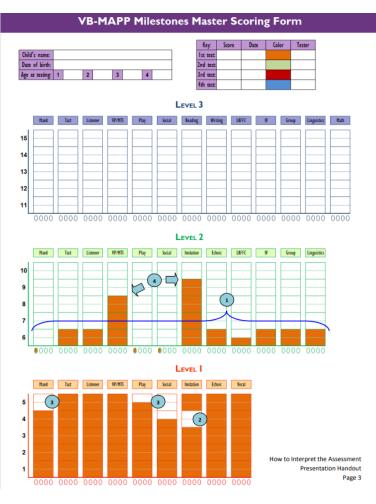
Included in our BIA Update

- 2. Assessment Tool Utilized* acceptable tools include those considered standard of practice for the relevant diagnosis
- Included charts with dates separately a. accompanying grids, tables, or graphs date the tool was administered brief description of the tool and its purpose Included in our BIA Update \checkmark summary of the findings Document 3. Current Identified Problem Behaviors a. objectively identified and measured \checkmark Included in our BIA Update Document b. baseline provided Behavior Reduction Goals and Objectives** (must be measurable and clearly defined) **4**. Current Skill Deficits Included in our Tx Plan Document a. minimum of 3 b. objectively identified and measured Included in our BIA Update Document c. baseline provided 6. Skill Acquisition Goals and Objectives** a. minimum of 3 Included in our BIA Update Document b. measurable and clearly defined Parent Goals/Goals for Generalization Included in our BIA Update Document a. minimum of 3 b. measurable and clearly defined Other Professional Assessment Results relevant to ABA Treatment (OT, PT, Speech, Other) 8.

Included BH OP Team Summary separately

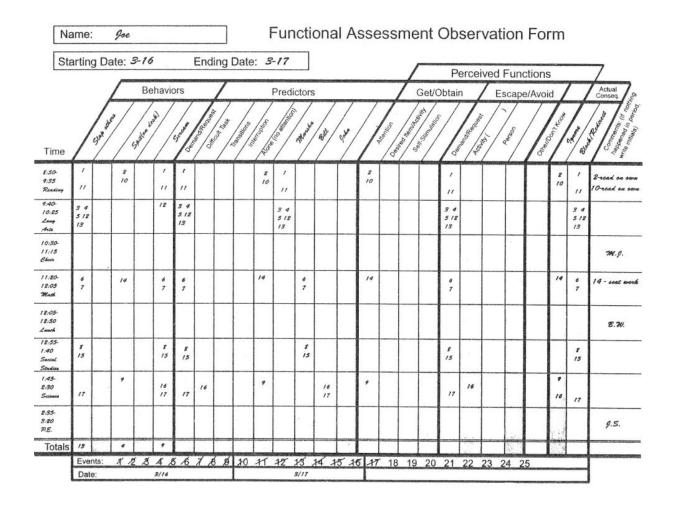
Screenshots of Assessment Tools

*The same tool should be utilized for the entire treatment span. Preferred tools include VB-MAPP, ABLLS-R, AFLS, or ABAS.



			Ð	low		L	w	Bell			A	vera	ge .			ove			High		
Skill area	Skills measu	red	1	2	3	4	5	6	7	8	9	10	11	1 12	13	14	15	16	17	18	1
Communication	Speech, language, lot conversation, and nor communication skills	lening, werbal		_				_	_	-		-]					
Community Use	Behaving appropriately community, knowing s things are and how to around in public place	get		_	_	_	_]					
Functional Academics	Basic reading, writing, arithmetic skills such a counting money and r important documents	25		_]															
Home Living	Cleaning up around th helping with chores, to of personal items	e house, iking care		_	_	_															
Health and Safe	ty Following safety rules caution when needed, out of danger, and know when to get help	staying		_]															
Leisure	Playing with others, to rules in games, and pl fun activities			_																	
Self-Care	Eating, dressing, bath tolleting, grooming, an	ing. Id hygiene]																
Self-Direction	Self-control, making c starting and completin following a routine, an following directions	g tasks,		_]														
Social	Getting along with oth expressing affection, of friends, showing and recognizing emotions	ers, naking		_]														
Work	Completing work task with supervisors, and a schedule	s, working following		_		_	_]					
		Ye	bur	AB	AS-	3 0	vera	II S	cor	8 5											
Overall score	Skill areas included	%ile	Đ	tren		L	w	Bei				vera	9e			ove rage			High		
GAC	All skill areas included	6%)	ĸ								ÍII						
Conceptual	Communication, Functional Academics, and Self-Direction	8%)	ĸ														
Social	Leisure and Social	3%				3	ĸ														
Practical	Community Use, Home Living, Health and Safety, Self-Care, and Work	12%)	¢												
Note: The Work adap to more than three is	tive skil area is included in t ims were skipped. Copyright © 2														years	old if	it wa	s adr	ninist	ered a	and

Screenshots cont.



Sample Documentation, Treatment Plan

- The updated treatment plan is • required documentation to be submitted with the request for additional documentation and must show progress since the start of treatment. The following elements taken from the Required **Document Components Checklist** will need to be easily discernible.
- This does not need to be one • document, but may be multiple.
- https://medicaidprovider.mt.gov/do cs/ABA/ABAServicesRequiredDoc umentComponentsChecklist02012 022.pdf

Treatment Plan

All treatment plans must meet the standards established in ABA Treatment of Autism Spectrum Disorder: Practice Guidelines for Healthcare Funders and Managers, Second Edition. These are listed below and taken directly from that reference.

Included in our BIA Update

Document - an be original

- Patient Information □ 1.
- Reason for Referral
- Brief Background Information 3.
- **4**. Clinical Interview
 - a. problem behaviors
 - b. operational definitions of primary area of concern
 - c. information regarding possible function of behavior
- 5. Review of Recent Assessments/Reports
- 6. Assessment Procedures & Results* acceptable tools include those considered standard of practice for the relevant diagnosis

 \checkmark

 \checkmark

- a. accompanying grids, tables, or graphs
- b. date the tool was administered
- c. brief description of the tool and its purpose
- summary of the findings
- 7. Treatment Plan
 - a. treatment setting
 - \checkmark b. definitions for behavior, goal, and skills
 - c. behavior management procedures/interventions
 - d. instructional methods
 - data collection methods
 - f. proposed goals and objectives**
- 8. Parent/Caregiver Training
 - a. training and data collection procedures
 - b. proposed goals and objectives**
- 9. Coordination of Care
- 10. Transition Plan
- 11. Discharge Plan

Document - with update!

Included in our BIA Update

Included in our BIA Update Document, see previous slide

Included in our Tx Plan Document

Included in our Tx Plan Document with status updates!

Required Documentation Components Checklist



Applied Behavior Analysis (ABA) Services Required Document Components Checklist

The following information is required for review for re-authorization of ABA Services. Of note, the checklist identifies the specific information crucial to making a determination of eligibility for the service and is based on the standards delineated in Applied Behavior Analysis Treatment of Autism Spectrum Disorder. Practice Guidelines for Healthcare Funders and Managers, Second Edition issued by the BACB and/or the Council of Autism Service Providers. It is not intended to dictate a format for each specific document itself. Existing documentation submission is encouraged so long as it contains all the required components delineated below.

Please upload forms/documentation to Qualitrac via the Medicaid Utilization Review Portal: Medicaid Portal -Home - Mountain-Pacific Quality Health (mpphf.org)

Treatment Plan

All treatment plans must meet the standards established in ABA Treatment of Autism Spectrum Disorder: Practice Guidelines for Healthcare Funders and Managers, Second Edition. These are listed below and taken directly from that reference.

- 1. Patient Information
- 2. Reason for Referral
- 3. Brief Background Information
- 4. Clinical Interview
 - problem behaviors
 - b. operational definitions of primary area of concern
 - c. information regarding possible function of behavior
- 5. Review of Recent Assessments/Reports
- 6. Assessment Procedures & Results* acceptable tools include those considered standard of practice for the relevant diagnosis
 - a. accompanying grids, tables, or graphs
 - b. date the tool was administered
 - c. brief description of the tool and its purpose
 - summary of the findings
- 7. Treatment Plan
 - a. treatment setting
 - b. definitions for behavior, goal, and skills
 - c. behavior management procedures/interventions
 - instructional methods
 - e. data collection methods
 f. proposed goals and objectives**
 - proposed goals and object
- 8. Parent/Caregiver Training
 - a. training and data collection procedures
 b. proposed goals and objectives**
- 9. Coordination of Care
- 10. Transition Plan
- 11. Discharge Plan
 - *The same tool should be utilized for the entire treatment span. Preferred tools include VB-MAPP, ABLLS-R, AFLS, or ABAS.
 - **Each goal and objective must meet the standards established in ABA Treatment of Autism Spectrum Disorder: Practice Guidelines for Healthcare Funders and Managers, Second Edition.
- Created 02.01.2022

Page 1 of 2

Behavior Identification Assessment

1. Treatment History of ABA

- a. response and date spans of treatment b. lapses in service and reasons for them
- 2. Assessment Tool Utilized* acceptable tools include those considered standard of practice for the relevant diagnosis
 - a. accompanying grids, tables, or graphs
 - b. date the tool was administered
 - c. brief description of the tool and its purpose
 - d. summary of the findings
- 3. Current Identified Problem Behaviors
 - a. objectively identified and measured
 b. baseline provided
- 4. Behavior Reduction Goals and Objectives** (must be measurable and clearly defined)
- 5. Current Skill Deficits
 - a. minimum of 3
 - b. objectively identified and measured
 c. baseline provided
- 6. Skill Acquisition Goals and Objectives**
 - a. minimum of 3
 - b. measurable and clearly defined
- 7. Parent Goals/Goals for Generalization
 - a. minimum of 3
 - b. measurable and clearly defined
- 8. Other Professional Assessment Results relevant to ABA Treatment (OT, PT, Speech, Other)
 - *The same tool should be utilized for the entire treatment span. Preferred tools include VB-MAPP, ABLLS-R, AFLS, or ABAS.

**Each goal and objective must meet the standards established in ABA Treatment of Autism Spectrum Disorder: Practice Guidelines for Healthcare Funders and Managers, Second Edition.

Diagnostic Evaluation

- Performed by qualified health care professional with expertise in the diagnostic area
- 2. Establishes qualifying diagnosis
- 3. Indicates medical necessity of ABA services to ameliorate symptoms of the qualifying diagnosis
- 4. Documents the Functional Impairment Criteria met by the member at the time of evaluation

Clinical Re-Assessment

Required annually and applies only to SED.

- 1. Confirms gualifying diagnosis from Diagnostic Evaluation
- 2. Indicates medical necessity of continued ABA services to ameliorate symptoms of the qualifying diagnosis
- 3. Documents the Functional Impairment Criteria met by the member at the time of re-assessment

Created 02.01.2022

Page 2 of 2

Additional Units Request Form



Applied Behavior Analysis (ABA) Services Additional Units of Service Request

This form notifies the Department of the intent to continue Applied Behavior Analysis (ABA) services beyond the initial or previously authorized 180 calendar days or 1,260 units of service for a member with a qualifying diagnosis and who meets the Functional Impairment and Eligibility Criteria.

The Department is unable to reimburse a provider for services rendered unless this form is completely and accurately filled out and submitted. Reimbursement may not be given retroactively for failure to submit timely, complete and required documentation. Please upload forms/documentation to Qualitrac via the Medicaid Utilization Review Portal <u>Medicaid Portal - Home - Mountain-Pacific Quality Health (mphif org)</u>.

Date of Submission								
Member Name								
Date of Birth								
Medicaid Card ID								
Parent or Guardian/Caregiver Name								
Parent or Guardian/Caregiver Contact Information								
Provider Name								
Provider Contact Information								
Provider NPI								
Provider License Number								
Start Date for Services								
Pu signing below the convice provider confirms in writing all of the following:								

A qualified healthcare professional with expertise in the diagnostic area* has performed a Diagnostic Evaluation which has confirmed the qualifying diagnosis and the professional deems the service medically necessary to ameliorate the symptoms of the stated qualifying diagnosis.

*To be eligible for re-authorization of ABA services, the provisional qualifying diagnosis must have been established by one of the following qualified healthcare professionals with expertise in the diagnostic area:

- Child and adolescent psychiatrist
- o General psychiatrist with child and adolescent experience
- o Psychiatric mental health nurse practitioner with child and adolescent experience
- Developmental pediatrician
- Neuropsychologist/psychologist
- The licensed Board Certified Behavior Analyst (BCBA) delivering services has confirmed in writing the continued medical necessity of the service and the expectation that the member's presenting deficits will continue to improve to a clinically meaningful extent.

Created 02.01.2022

Page 1 of 2

- The parent or guardian/caregiver of the member receiving the services has confirmed in writing a commitment to participate in the goals of the treatment plan.
- The licensed BCBA who will be delivering the services agrees to provide all Service Requirements as delineated in the Montana Medicaid ABA Services Manual and within nationally accepted standards of practice.
- The licensed BCBA who will be delivering the services has agreed to deliver authorized services, not to exceed a maximum of 180 calendar days or 1,260 units of service, whichever elapses first.
- The licensed BCBA who will be delivering the services understands and agrees that additional days or units of service beyond those noted above will require prior authorization.

Date

		tu		

Required Supplemental Documentation

Diagnostic Evaluation performed by a qualified healthcare professional with expertise in the diagnostic area* which establishes the qualifying diagnosis. Must also include a statement as to the medical necessity of ABA services to ameliorate the symptoms of the qualifying diagnosis. **Only required for initial Additional Units of Service request.

Staff Initials

- Behavior Identification Assessment
- Current Treatment Plan
- Documentation of Functional Impairment Criteria the member continues to meet.

For	Dor	har	tm	ont	 60	Onl

Received Date

Created 02.01.2022

Page 2 of 2

Criteria for Additional Services, from the manual

Criteria for Additional Units of Service

The member must continue to meet the eligibility criteria and service requirements. In addition, the following three (3) things are required:

- 1. The BCBA providing services must have a reasonable expectation that the member will continue to benefit from the services and that the skill deficits and behaviors identified in the treatment plan will improve to a clinically meaningful extent.
- 2. The treatment plan demonstrates progress in each of the identified goals or provides a clinical explanation and modification to address a lack of progress.
- 3. The treatment plan demonstrates that the member is not experiencing a worsening of skill deficits or behaviors due to the treatment services.

Service Exclusion Criteria

The following criteria exclude members from being eligible for service.

- 1. The member demonstrates consistent worsening of skill deficits and/or behaviors with the service being delivered.
- 2. The member's parent/guardian is not engaged in treatment and/or does not agree to continued service delivery.
- 3. The member has medical conditions or impairments that would prevent beneficial utilization of services.
- 4. The member has demonstrated no significant progress in treatment goals for 2 consecutive additional units of service request reviews, and the BCBA provider cannot sufficiently explain the lack of progress to justify continuing to authorize the service.
- 5. The member can be safely and effectively treated at a less intensive level of service or care.

Qualitrac Review Panels

Admission and Discharge

Admission Date *		Admission Type *	Admission Source
MM/DD/YYYY	611	~	~

Personal	l Representati	ve				+ Add
Primary	Name	Relationship	Phone	Phone Type	Address	Action
☆	Nancy Robin	Parent	(406) 568-5309		10 Hundred Acre Wood Helena, ME 59601	Û

Providers *

Туре	Name	NPI	Address	Phone	Primary Taxonomy	PPO Redirect Reason	Comments	Action
Treating Facility *					Not Supplied			+ Add
Ordering Provider *					Not Supplied			+ Add

Provider	Organization	Visibility 😮
----------	--------------	--------------

Qualitrac Review Panels, cont.

Diag	nosis						+ Add			
	Seq.	Code	Description	Final Dx	POA	NOS	Action			
				No Diagnoses Supplied						
Proc	edures						+ Add			
Sec	ą. Code	Description			Qty. Fre	quency Cos	t Action			
T			CARE/DAY 35 MINUTES							
Documentation + Add										
Show	10 🗸 entries					Search:				
Nam	е	Category	Topic	Date Added	▼ Uploaded By		♦ Action ♦			
No data available in table										
Showing	g 0 to 0 of 0 entries	3				F	Previous Next			

Reviewing Outcome Letters

- There will be no requests for additional information (RFIs)
- Outcomes from a submission will either be an Approval or Denial
- Approvals will be for the entire package of services/codes for a six-month span including 1260 units.
- Denials will be issued for 1 of the following 3 reasons:
 - Information submitted for review was incomplete
 - Medical necessity was not demonstrated by the complete documentation submitted
 - Member does not meet Eligibility Criteria

Reviewing Outcome Letters cont.

MEDICAID UTILIZATION REVIEW

560 N. Park Ave. • Helena, MT 59601 • 1-800-219-7035

Telligen'

02/24/2022

Nancy Robin 10 Hundred Acre Wood Helena, ME 59601

Re: Christopher Robin Insurer: Montana Medicaid

Under contract with the State of Montana, Department of Public Health and Human Services (DPHHS), Mountain-Pacific Quality Health has designated Telligen to review selected items/services provided to Montana Medicaid members. To ensure compliance with State requirements, certain items/services are reviewed for appropriateness based on the member's medical need for the item/service.

Mountain-Pacific <

The requested service and outcome are listed below.

Member Name: Christopher Robin	DOB: 01/01/2012	Medicaid ID #: 023456789	Case ID: 18858						
Requested Service (1)									
Request Type: Concurrent	Behavioral H	Review Type: Behavioral Health Outpatient (CMHB ABA SED)							
Treating Provider:	· · ·	Treating Facility: HELENA LABORATORY PHYSICIANS (1518997279)							
Date(s) of Service: 01/01/2022 - 01/02/2022	Quantity: 1 day(s)								
Proc Code: Modifier 99233	Procedure D	Description:							

Determination (1)								
Dates(s) of Service / 01/01/2022 - 01/01/2		#Approved: 0 day(s)	Authorization #: 1079661419					
Proc Code: 99233	Modifier:	Procedure Description:						
Determination: Denied		Rationale: Medical necessity is not demonstrated due to incomplete documentation. The following required elements from the ABA Required Document Components Checklist were not found: Treatment Plan 4.a, 4.c, 8.a, 8.b; Behavior Identification Assessment 1.a and 1.b; and Clinical Re- Assessment 3. Additional documentation may not be submitted relating to this current request. However, if you and/or parent or guardian feel the services are medically necessary for the member, you may submit a new request with the above areas adequately addressed.						





Closing

- What did you take away?
- What are you going to start doing differently as a result of this training, if anything?



CONTACT CENTER 1-800-219-7035