Mountain-Pacific Quality Health and Montana Department of Public Health and Human Services (DPHHS)

Electronic Clinical Quality Improvement (eCQI)
High-Level Overview Diagram

1. Identify outcome measure (top-level item you want to change).

2. Choose a project team.

3. Create a list of possible changes (process measures) that will help improve the outcome measure (change backlog).

4. Prioritize change backlog based on "value" of each change.

5. Identify item(s) to be included in first "sprint" or plan-do-study-act (PDSA) cycle (sprint backlog).

6. Plan "sprint"/PDSA cycle.

7. Complete PDSA cycle.

8. Perform a sprint review.

9. Review, update and reprioritize change backlog and begin new sprint.