PARTNERSHIP TO ADVANCE TRIBAL HEALTH



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PATH Training Inspires Training and Support among Non-hospital Service Units

The Partnership to Advance Tribal Health (PATH) can extend its training and resources beyond Indian Health Service (IHS) hospitals when it comes to improving patient safety and reporting.

Each month, a partnering Indian Health Service (IHS) Area Office group reviews IHS Safety Tracking and Response (I-STAR) events across their area of service. These incidents are evaluated for risk, investigation quality, solutions/outcomes and follow-up to identify area-wide trends and any opportunities for improvement.

Earlier this summer, the group noted an ambulatory service unit that was not reporting incidents, errors, omissions or safety issues at an expected frequency that would align with the performance of the area's hospitals. The discovery led to further discussion among the Area Office team as to why this might be happening, which resulted in a review of the positive impacts Partnership to Advance Tribal Health (PATH) training has had on developing and implementing a Culture of Safety in the hospitals.

The Area Office emailed their PATH quality improvement advisor (QIA) about any possible resources to help with training non-hospital staff across their region. The QIA offered the following resources:

- The many publicly available PATH resources available on the PATH website
- The PATH Just Culture resources that have been added to the <u>IHS Quality Portal</u>, which are accessible by any IHS facility (login required)

The QIA also offered to support area-wide efforts, including a curation of additional health care facility training and resources from the <u>Occupational Safety and Health Administration</u> (OSHA), <u>Centers for Disease Control and Prevention</u> (CDC) and the Area Office's state department of labor and industry.



