



# SOS

Sharing Out Suggestions for Compliance



## Citation(s) of the Week: F945 Infection Control Training

### §483.95(e) Infection control

A facility must include as part of its infection prevention and control (IPC) program mandatory training that includes the written standards, policies and procedures for the program as described at §483.80(a) that is appropriate and effective, as determined by staff need.

#### FACILITY SPECIFIC EXAMPLES:

- The facility failed to provide evidence that sampled staff were provided training on infection control.
- Staff reported they did not know which disinfectant wipe to clean glucometers or the medication cart with.
- When agency nurses come to work, they do not get training or education upon starting.
  - An agency nurse had artificial nails on. The survey provided the nurse education. The nurse should not be wearing nails past the fingertips for infection control.
- The surveyor reviewed facility-provided education documents related to the in-person all-staff education held at the facility.
  - The documents did not include education on the topic of IPC for all staff.
  - The surveyor reviewed facility-provided education documents and listed percentages of staff compliance with completion of the online education during that time frame. Regarding the topic of IPC for all staff, documentation indicated less than 100% of staff members assigned the topic completed the education.



## Sharing Suggestions

- Have a process for tracking staff education.
  - If you assign it, make sure it is completed.
  - Assess staff competency, addressing gaps in knowledge.
  - Establish a process to track participation, especially for new hires and agency staff.
- While agency staff receive infection control education through their company, make sure they receive nursing home-specific education. Consider including:
  - A process for reporting sharps injuries, exposures, infections and incidents;
  - A disinfection process for point-of-care devices;
  - Contact time for disinfecting wipes used in the facility;
  - The location of infection control policies and practices such as wound care, IV care, incontinence, linen handling, staff artificial nails, etc.
- Share your performance metrics during staff education. This helps illustrate the "why" behind education and changes.
- Review completion of the infection prevention specialized training by the dedicated/appropriately trained infection preventionist.
- All training should support the current scope and standards of practice through curricula which detail learning objectives, performance standards and evaluation criteria, and addresses potential risks to residents, staff and volunteers if procedures are not followed.

## Resources/Links

- Centers for Disease Control and Prevention
  - [Infection Prevention Training](#)
  - [Infection Control and COVID-19](#)
- [Centers for Medicare & Medicaid Services: State Operations Manual - Appendix PP \(cms.gov\) page 852](#)
- [Environmental Protection Agency - About List N: Disinfectants for Coronavirus \(COVID-19\)](#)
- Mountain Pacific:
  - [Nursing Home Infection Control and Prevention Training Options](#)
  - [Infection Preventionist Quick Guide and Checklist \(Updated February 2023\)](#)
  - [Project Firstline](#) (Training videos also available in Spanish)
- [Quality, Safety and Education Portal](#)

*This weekly update was shared as part of an analysis of our regional deficiencies. Shared 6/7/23. If you experience any issues accessing the resources linked above, please contact your Mountain Pacific account manager for assistance.*