

# Become a Powerful Partner with Mountain-Pacific Quality Health

## Patient and Family Advisory Councils (PFACs)

A patient-centered care environment:

- Uses the patient journey to navigate the health care system and improve the patient's health
- Inspires and improves the approach to patient-centered care through new and different perspectives
- Fosters two-way education between patient/caregiver and health care providers

## ● ● ● Achieving Patient-Centered Care ● ● ●

Improve the patient care experience | Improve health populations | Reduce health care costs



## Patient and Family Advisors (PFAs)

PFAs focus on achieving these patient and family goals:

- Use of data to guide and inform the treatment of each patient and improve their mental and physical health
- Decrease hospital and nursing home readmissions by making it easier to navigate the health care system
- Empower patients who have chronic diseases to self-manage their diagnosis
- Increase education around prescribed medications to decrease the risk of harmful side effects caused by improper use
- Improve the quality of nursing homes and decrease health care-related infections by creating better physical and clinical conditions

To apply, contact Katelin Conway, MBA, MPH  
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## About Mountain-Pacific Quality Health

Mountain-Pacific is a nonprofit health care improvement organization partnering within our communities to provide solutions for better health. We first opened our doors in Helena, Montana, in 1973. Since then, we have broadened our reach to include Wyoming, Alaska, Hawaii and the U.S. Pacific Territories of Guam and American Samoa and the Commonwealth of the Northern Mariana Islands.