

# Setting a Foundation for Your QAPI Program

Data Comes in All Sizes  
QAPI Elements 1 and 2

October 14, 2020



# Our goals



**Review Centers for Medicare & Medicaid Service (CMS) QAPI five elements**

**Discuss why QAPI is important**



**Explore CMS QAPI Elements 1 and 2**

**Homework assignment:  
Who in your facility is...**



# Five elements for framing QAPI



## Design & Scope

Ongoing and comprehensive program



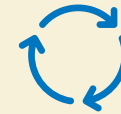
## Governance & Leadership

Develop culture; seek input from facility staff, patients and families/representatives



## Systemic Analysis and Action

Systematic approach to determine when in-depth analysis is needed, i.e., problem, causes and implications of change



## Feedback, Data Systems and Monitoring

Systems to monitor care and services, drawing data from multiple sources



## Performance Improvement Projects (PIPs)

Concentrated effort on particular issue in one area of facility

# Define QAPI

## QAPI

Merger of two complimentary approaches to quality management

## QA

Quality Assessment (QA) meets quality

## PI

Performance Improvement (PI) = Continuous study of processes aimed at improvement

# Polling question



**Why do you think QAPI is important?**



# QAPI and Data

## Measuring Performance with Data



Measures systems of care & are derived from clinic or practice guidelines



Process by which an organization monitors important aspects of programs, systems, and processes



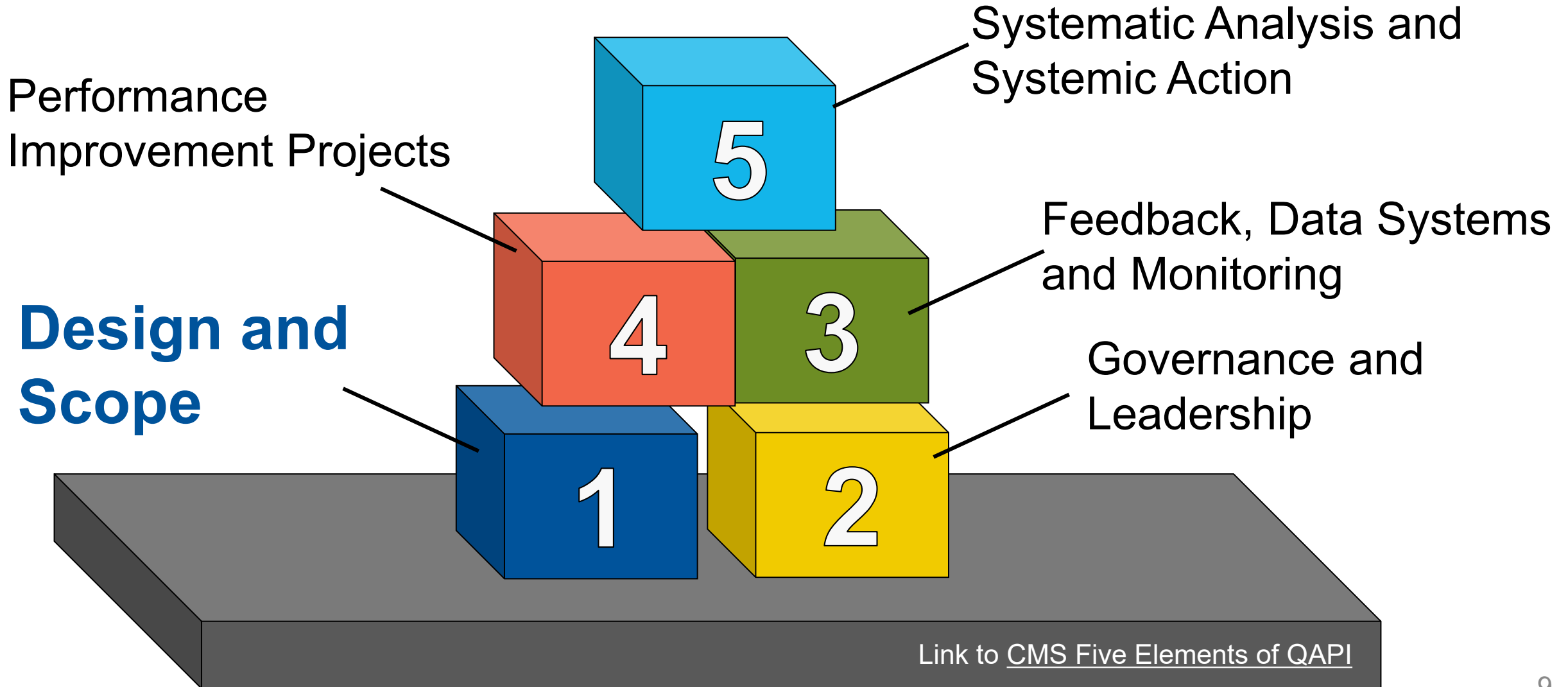
Forward-looking process used to set goals and regularly check progress

# QAPI Element #1: Design and Scope





# Design and scope



# QAPI design and scope

## HOW IT APPLIES TO YOU!



Mission, vision and purpose for your organization



QAPI self-assessment

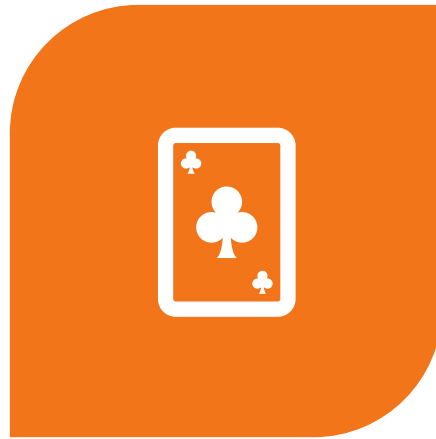


QAPI plan: responsible, accountable and sustainable

# Design and scope



**GOALS?**



**STRATEGIES?**



**METRICS?**

# SMART goal setting

**S** pecific: simple, clear and concise

**M** easurable: Track progress/measure outcomes

**A** chievable: Ambitious, but attainable

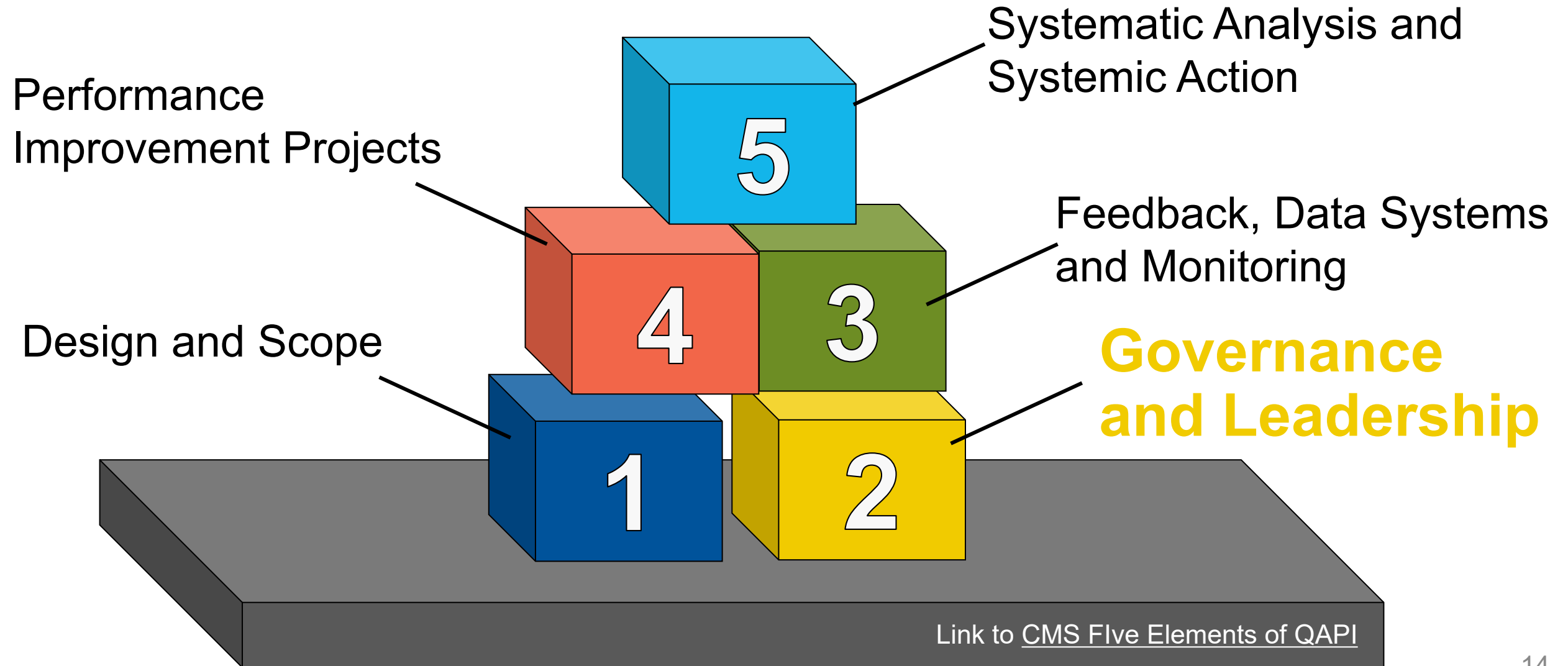
**R** elevant: Worth your efforts

**T** imely: Includes a due date or time limit

# QAPI Element #2: Governance and Leadership



# Governance and Leadership



# Governance and Leadership

Defined roles  
and  
responsibilities

Clear structure  
in meetings

Using data

Create culture  
of  
accountability

Strategize  
continual  
improvement

Monitor for  
sustainability

QAPI is  
everyone's  
responsibility

Commitment  
from leadership  
team

Integrated into  
departmental  
operations

# Governance and Leadership





# Important Questions



Who is on our QAPI steering committee?



Is our medical director involved?



How can we provide needed resources?



What does the QAPI climate look like? Open, respecting, other?



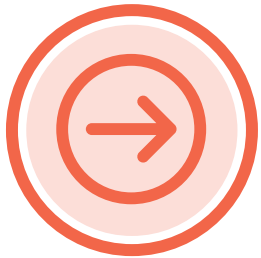
How does QAPI blend with our existing QA efforts?

# Upcoming sessions



**October 28, 2020**

Feedback, Data Systems and Monitoring



**November 4, 2020**

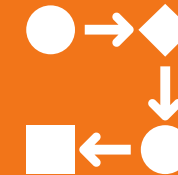
Performance Improvement Projects (PIPs) & Analysis,  
Communication and Evaluation

# Exploratory Questions for your Team



How do I incorporate the organizational goals into department improvements?

How will I as administration, direct-care or indirect staff be involved in QAPI and PIPs?



What data do we use within our performance improvement teams?

# Tools that can help

## Improvement Models

- Lean & Six Sigma: set of techniques and tools for process improvement
- Model for Improvement: Plan-Do-Study-Act (PDSA) cycles

## Tools to Enhance QI Initiatives

- TeamSTEPPS: A guide to process improvement
- Evidence-based principles for quality improvement

# Just an email away...

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Thank you  
for your time!