Mountain-Pacific Nursing Home Quality Improvement Kickoff Event
Current Centers for Medicare & Medicaid Services (CMS) Contract

July 2020
Please mute your microphones during the presentation.

Please enter your questions in the chat box.

This presentation will be recorded and sent to registered participants.

Share your experience with the group.
Change Happens

Then
- State-based
- Specific-task focused
- Most emphasis on working individually with nursing homes, hospitals, clinics, providers and beneficiaries

Now
- Regional approach
- Cross-task, cross-setting focus
- Emphasis on working with coalitions/collaborations to achieve goals
- Emphasis on engaging beneficiaries in their care
Regional Approach

Recruitment and metrics are “rolled up” into regional outcomes.

Montana
- Helena

Wyoming
- Casper

Alaska
- Anchorage

Hawaii and U.S. Pacific Territories
- Honolulu
Meet Our Team
Funding Structure

Fixed price, performance-based funding

Coalitions
Getting bulk of funding

Nursing Homes
Funding cut 70%

Improvement will happen through coalition implementation/support
Review of Goals
Contract Goals

Goal 1 - Improve Behavioral Health Outcomes, Including Opioid Misuse

Goal 2 - Increase Patient Safety

Goal 3 - Increase Chronic Disease Self-Management

Goal 4 - Increase the Quality of Care Transitions

Goal 5 - Improve Nursing Home Quality
Our Vision for Resident and Family Engagement

Resident and family voices and experiences shape our health care communities:

- Resident-centric approach to community and nursing home work
- Assist with technology trends and systems that impact residents/families
- Spread awareness of cultural considerations, individual dynamics and health literacy
- Help residents/families understand their disease and actively participate in their plan of care
Improvement Support Structure
Support Structure

- Local Coalitions
- State Coalitions
- Regional Affinity Groups
- Affected beneficiary communities
- Nursing Home Technical Assistance

Improved health outcomes!
Affected Beneficiary Community

Affected beneficiary community

Those Medicare beneficiaries residing in a community in which we are working to affect health care – that’s you!

Focus on rural and medically underserved populations with at least a 62% Medicare beneficiary proportion
What is an affinity group?

“"A group of people having a common interest or goal and acting together for a specific purpose”"

*Reference: https://www.merriam-webster.com/dictionary/affinity%20group*
Direct Technical Assistance Support

- General Contract Participation
- Targeted Response Quality Improvement Initiative (QII)
- Beneficiary and Family Centered Care (BFCC)-QIO Referral QII
- Hotspot QII
General Contract Support Includes:

**Quality Reporting Assistance**
- MDS coding
- NHSN registration, enrollment and reporting
- Nursing Home Compare interpretation and guidance

**Infection Prevention Support**
- IP Training Series protocol review and development, implementation
- Access to subject matter experts

**Improvement Coaching**
- QAPI program development, tools, training and resources
- Staff QAPI training
- Internal indicator monitoring development
- Data utilization coaching
- Project management tools and resources

**Survey Support**
- Coordinate ongoing activities with survey agencies
- Provide tools and resources for improvement in deficient areas
Organization leadership needs to sign

Participation agreement available: https://www.mpqhf.org/QIO/nursing-home/
Current Activities

- Infection Prevention Program Support
- State Survey Agency Collaborative Calls
- Minimum Data Set Coding Series
Find all of Mountain-Pacific’s upcoming events here:
https://www.mpqhf.org/QIO/calendar/
So Many Projects, So Little Time
What is the one most important thing we can do to support the success of your nursing home?
Handouts from Today

1. Mountain-Pacific team contact info
2. Measures and planned activities
Blogs

- Healthy Living
- Immunizations
- Merit-Based Incentive Payment System (MIPS)
- Comprehensive Primary Care Plus (CPC+)
- Antimicrobial Stewardship (ABS)

Click here to visit the blog.
Online Tools

Click here to visit the site.

Click here to visit the site.

Click here to visit the site.
Thank you!

For general QIN-QIO program questions, please contact:
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