



**Quality Improvement  
Organizations**

Sharing Knowledge. Improving Health Care.

CENTERS FOR MEDICARE & MEDICAID SERVICES



**Mountain-Pacific**

*Quality Health*

# Mountain-Pacific Nursing Home Quality Improvement Kickoff Event

Current Centers for Medicare & Medicaid  
Services (CMS) Contract

July 2020



# Quick Logistics



Please mute your microphones during the presentation.



This presentation will be recorded and sent to registered participants.



Please enter your questions in the chat box.



Share your experience with the group.



# Change Happens

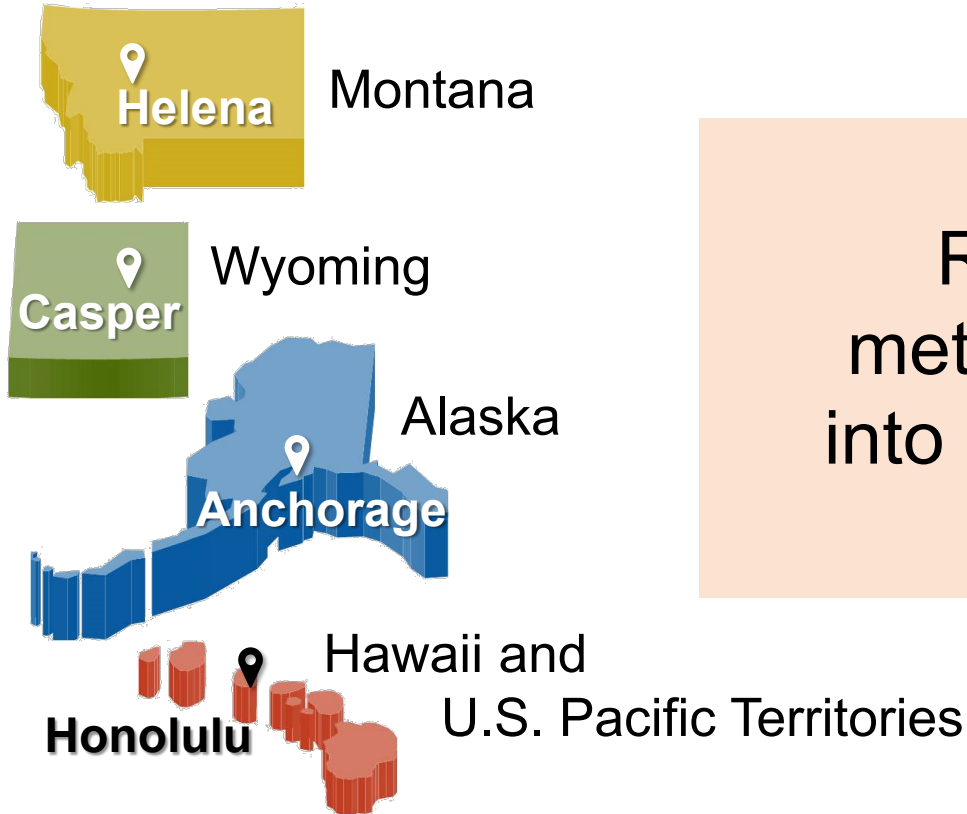
## Then

- State-based
- Specific-task focused
- Most emphasis on working individually with nursing homes, hospitals, clinics, providers and beneficiaries

## Now

- Regional approach
- Cross-task, cross-setting focus
- Emphasis on working with coalitions/collaborations to achieve goals
- Emphasis on engaging beneficiaries in their care

# Regional Approach



Recruitment and metrics are “rolled up” into regional outcomes.

# Meet Our Team

## QUALITY IMPROVEMENT PROGRAM LEADS



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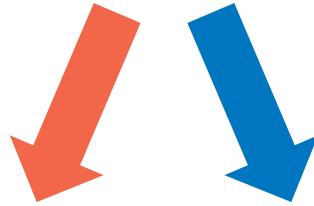
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# Funding Structure

## Fixed price, performance-based funding



### **Coalitions**

Getting bulk of funding



### **Nursing Homes**

Funding cut 70%

Improvement will happen through



coalition implementation/support



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# Review of Goals



# Contract Goals



**Goal 1 - Improve Behavioral Health Outcomes, Including Opioid Misuse**

**Goal 2 - Increase Patient Safety**



**Goal 3 - Increase Chronic Disease Self-Management**

**Goal 4 - Increase the Quality of Care Transitions**



**Goal 5 - Improve Nursing Home Quality**



# Our Vision for Resident and Family Engagement

**Resident and family voices and experiences shape our health care communities:**



Resident-centric approach to community and nursing home work



Assist with technology trends and systems that impact residents/families



Spread awareness of cultural considerations, individual dynamics and health literacy

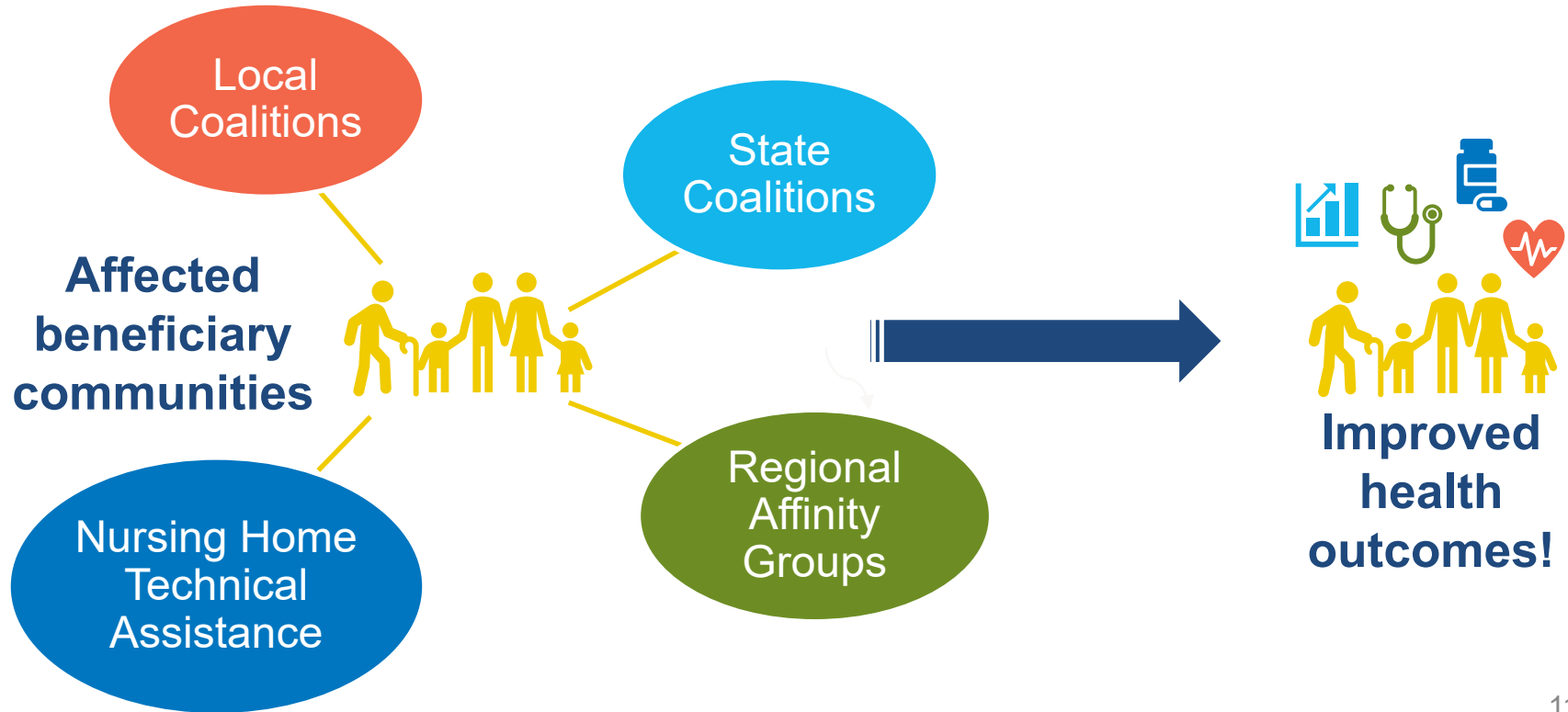


Help residents/families understand their disease and actively participate in their plan of care

# Improvement Support Structure



# Support Structure





# Affected Beneficiary Community

## Affected beneficiary community

Those Medicare beneficiaries residing in a community in which we are working to affect health care – that's you!



Focus on rural and medically underserved populations with at least a 62% Medicare beneficiary proportion

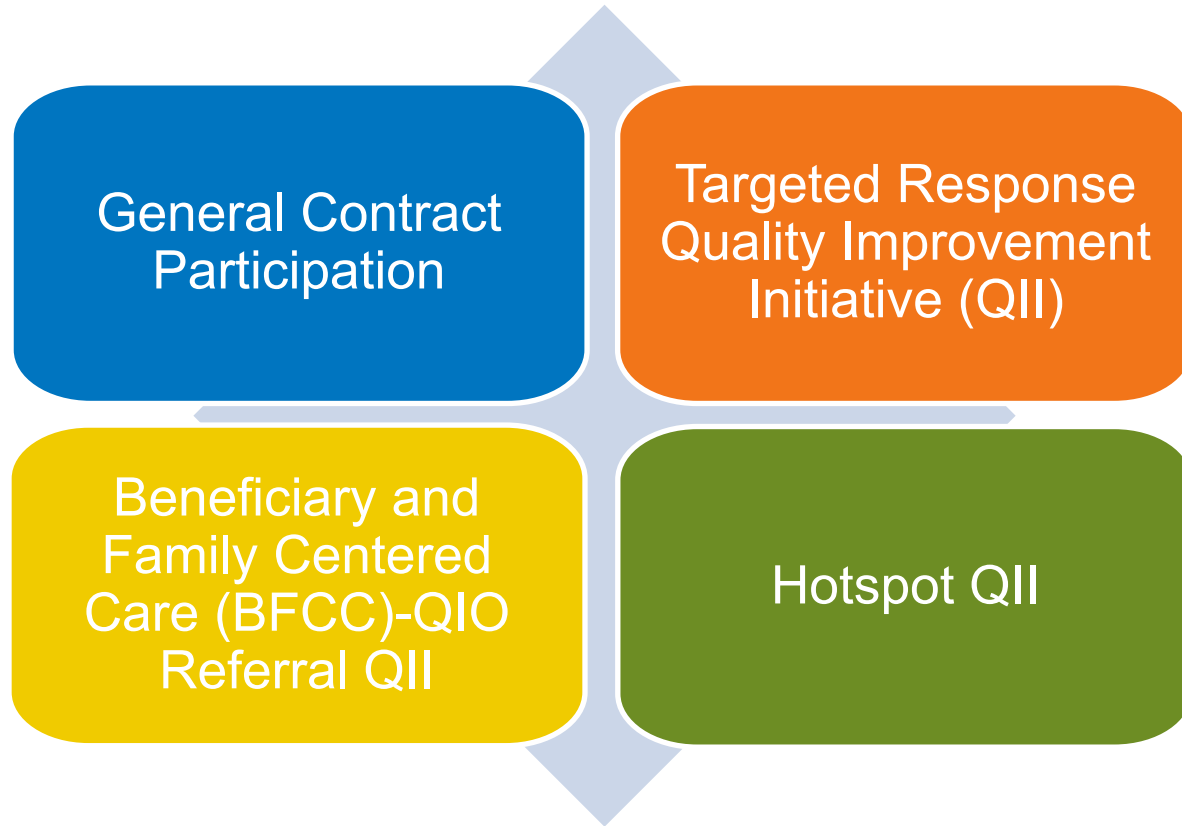
# What is an affinity group?



“A group of people having a common interest or goal and acting together for a specific purpose”



# Direct Technical Assistance Support





# General Contract Support Includes:



## Quality Reporting Assistance

- MDS coding
- NHSN registration, enrollment and reporting
- Nursing Home Compare interpretation and guidance

## Infection Prevention Support

- IP Training Series protocol review and development, implementation
- Access to subject matter experts

## Improvement Coaching

- QAPI program development, tools, training and resources
- Staff QAPI training
- Internal indicator monitoring development
- Data utilization coaching
- Project management tools and resources

## Survey Support

- Coordinate ongoing activities with survey agencies
- Provide tools and resources for improvement in deficient areas

# How do you get involved?

Organization  
leadership  
needs  
to sign



Participation agreement available:

<https://www.mpqhf.org/QIO/nursing-home/>





# Current Activities

Infection Prevention Program Support

State Survey Agency  
Collaborative Calls

Minimum Data Set Coding Series

# Upcoming Events



Find all of Mountain-Pacific's  
upcoming events here:

<https://www.mpqhf.org/QIO/calendar/>

# So Many Projects, So Little Time





What is the one most important thing we can do to support the success of your nursing home?



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# Questions & Answers



Developed by Mountain-Pacific Quality Health, the Medicare Quality Innovation Network-Quality Improvement Organization (QIN-QIO) for Montana, Wyoming, Alaska, Hawaii and the U.S. Pacific Territories of Guam and American Samoa and the Commonwealth of the Northern Mariana Islands, under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services. Contents presented do not necessarily reflect CMS policy. 12SOW-MPQHF-AS-NH-20-20

# Handouts from Today

1

Mountain-Pacific team contact info

2

Measures and planned activities

# Blogs



- Healthy Living
- Immunizations
- Merit-Based Incentive Payment System (MIPS)
- Comprehensive Primary Care Plus (CPC+)
- Antimicrobial Stewardship (ABS)

[Click here to visit the blog.](#)

# Online Tools

*This quality improvement tools and resources center houses helpful and educational materials that relate to each of our current quality improvement initiatives or projects. Click on a category below to view these tools and resources.*

Do you have a success story? [Share it here!](#)

Adult Immunizations and FluFIT	Antibiotic Stewardship	Cardiac Health	Care Coordination	Diabetes
Quality Reporting/Incentive Program	Medication Safety and ADE	Nursing Home Quality Improvement	Patients and Families	

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Postcard #1	Postcard #2	Postcard #3	Postcard #4
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QPP Home

Assessment

Resources

Contact Us

Resources

## Quality Payment Program

The well-being of your patients is your greatest concern; ours is to make sure you remain financially viable so you can deliver the care they deserve.

Mountain-Pacific can help your practice take an integrated approach to the Quality Payment Program. We know the rules. We stay current on updates and clarifications. We walk our members through the program, helping them understand the rules and regulations. We ensure that you are maximizing your revenue while staying compliant with the program. We ensure that you are maximizing your revenue while staying compliant with the program.

Understanding the Quality Payment Program

Quality Resources

Cost Resources

Advancing Care Information Resources

Improvement Activities Resources

Videos

Advanced Alternative Payment Models

Understanding Payment Reform

Webinars

Continuing Medical Education (CME)

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# Thank you!

For general QIN-QIO program questions,  
please contact:

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Developed by Mountain-Pacific Quality Health, the Medicare Quality Innovation Network-Quality Improvement Organization (QIN-QIO) for Montana, Wyoming, Alaska, Hawaii and the U.S. Pacific Territories of Guam and American Samoa and the Commonwealth of the Northern Mariana Islands, under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services. Contents presented do not necessarily reflect CMS policy. 12SOW-MPQHF-AS-NH-20-20